

January 22, 2017

Press Release

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Fire at Wakayama Refinery (second press release)

We extend our deepest apologies to the members of the local community and others concerned, and especially to those who have evacuated their homes, for the inconvenience and concern caused by the fire that occurred today at the TonenGeneral Sekiyu K.K. Wakayama refinery, located in Arida City, Wakayama.

The fire broke out in the lubricant oil processing facilities of the Wakayama refinery. As of 10:30 p.m., the occurrence of flames near the No. 2 propane dewaxing unit and the No. 2 NMP extraction unit has been confirmed. To prevent further damage, TonenGeneral Sekiyu K.K. is fully engaged in firefighting efforts in cooperation with the relevant authorities, including blocking the flow of raw materials to the affected units while spraying water to cool the surrounding units in order to prevent the spread of the blaze. We will continue to do our utmost to ensure the safety of those in the surrounding community.

Operations of the refinery units not affected by the fire have been reduced to a minimum, and shipping operations tomorrow morning will be postponed. Further information will be made available as soon as the facts are confirmed.

Regarding this incident, as well as tank fire that occurred at the Wakayama refinery during tank cleaning operations on January 18, we once again extend our sincere apologies to the members of the local community and all others concerned.

*[The official language for TonenGeneral Sekiyu's filings with the Tokyo Stock Exchange and Japanese authorities, and for communications with our shareholders, is Japanese. We have posted English versions of some of this information on this website. While these English versions have been prepared in good faith, TonenGeneral Sekiyu does not accept responsibility for the accuracy of the translations, and reference should be made to the original Japanese language materials.]*